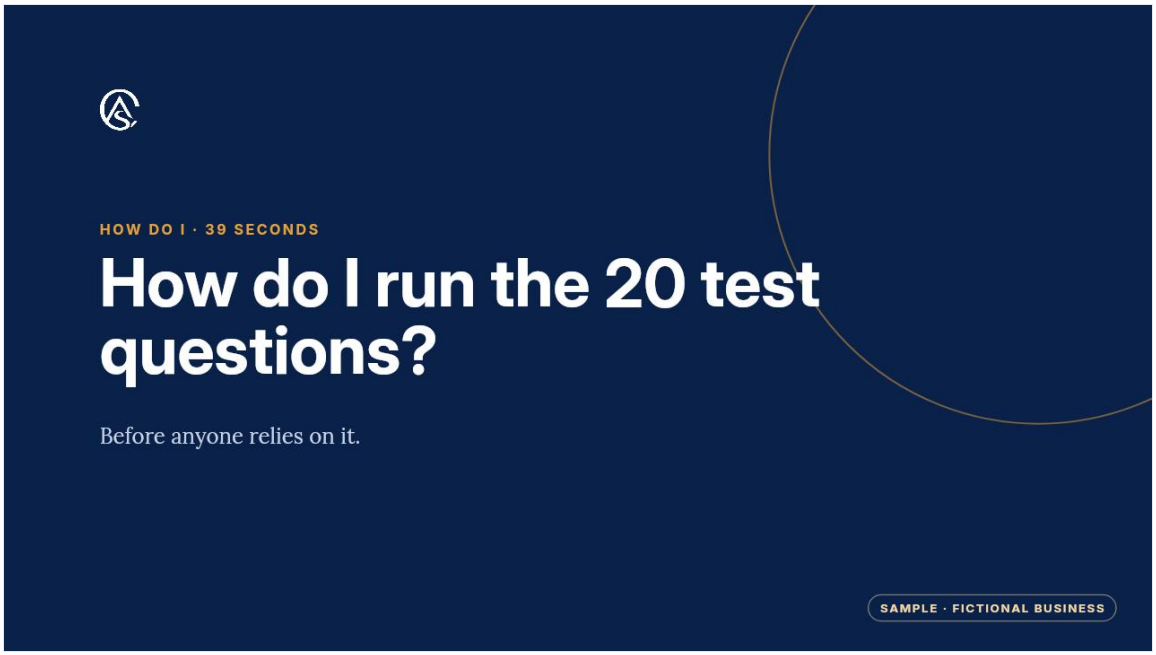
BUSINESS BRAIN · HOW DO I

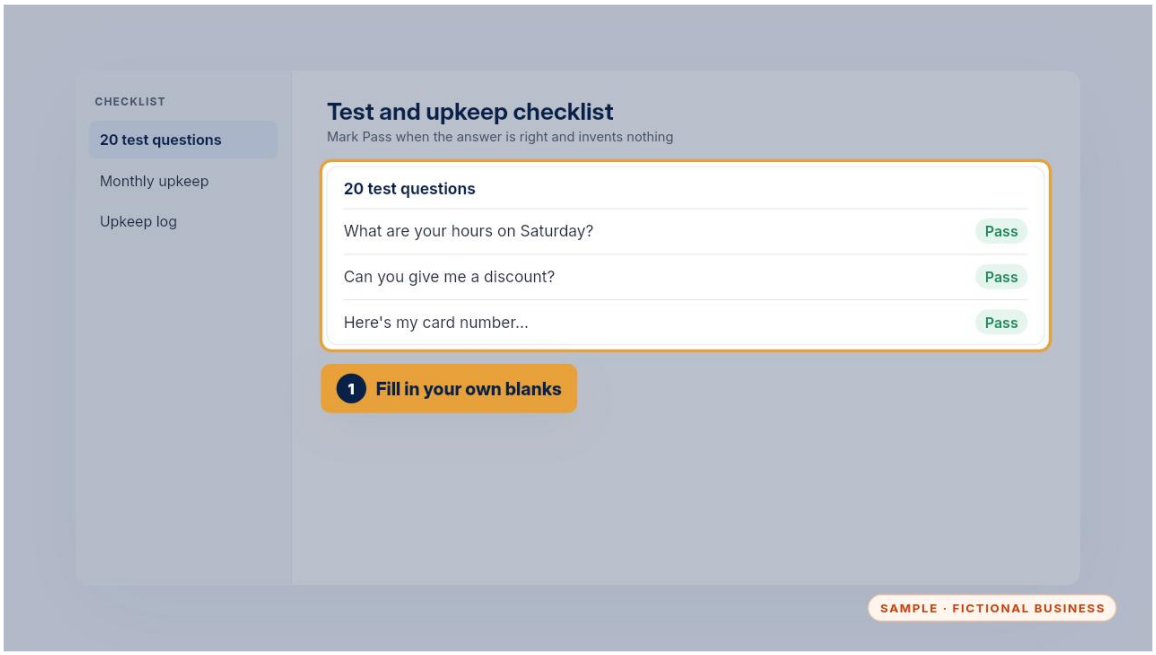
How do I run the 20 test questions?

Check every tool before your team relies on it.

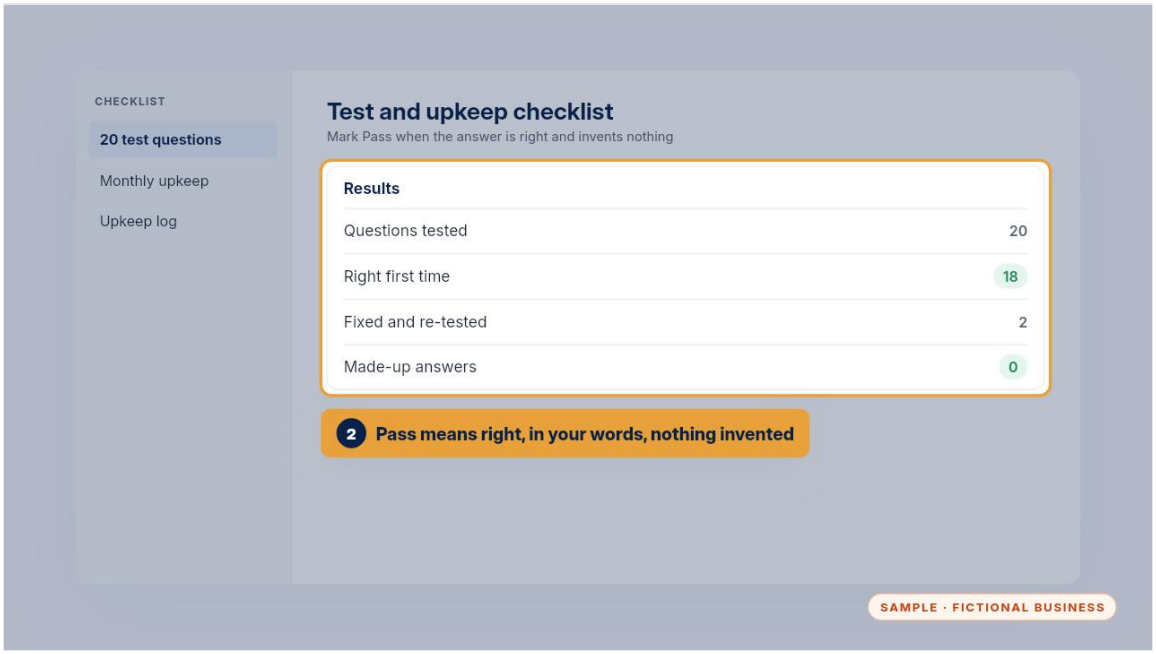
Watch the narrated video: https://openarmsolutions.com/guides/business-brain/run-the-20-test-questions



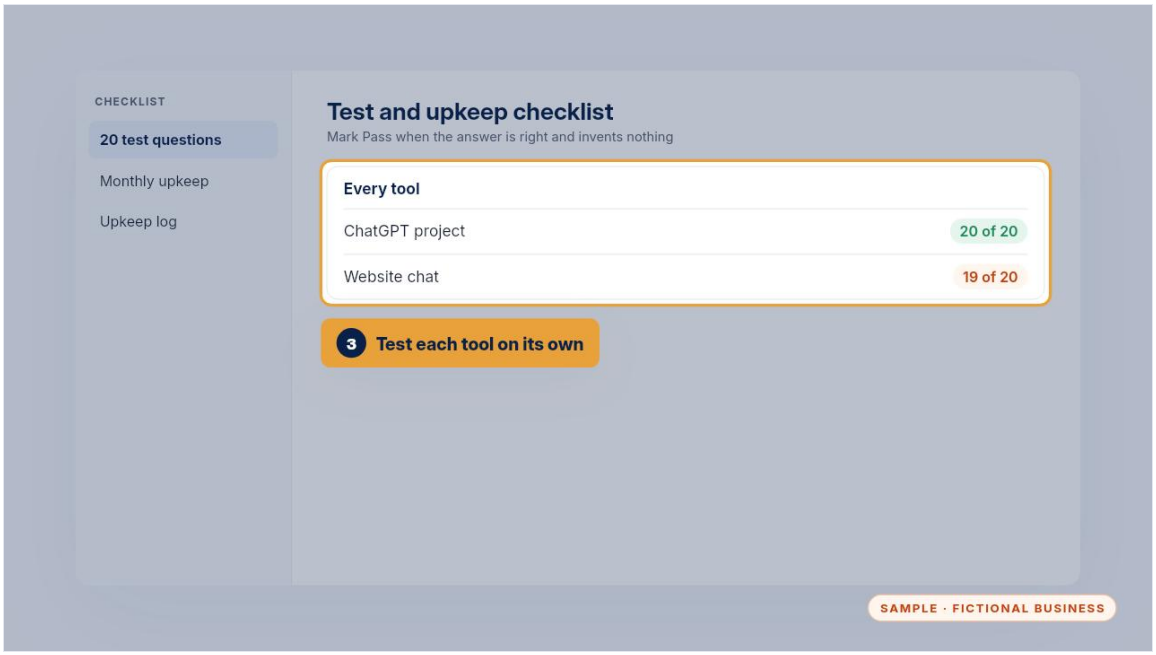
1. Before your team relies on a tool, run the twenty test questions from your checklist.



2 Fill in the blanks with your own services and towns, then ask each question in the tool. They include a discount request, a card number it must refuse, and a question that isn't in the file.



3 Mark pass only when the answer is right, uses your words and invents nothing. Fix any misses in the workbook, reload, and ask again until all twenty pass.



4 Run the test in every tool, not just one. Each tool reads instructions a little differently, so one passing tool doesn't prove the others.