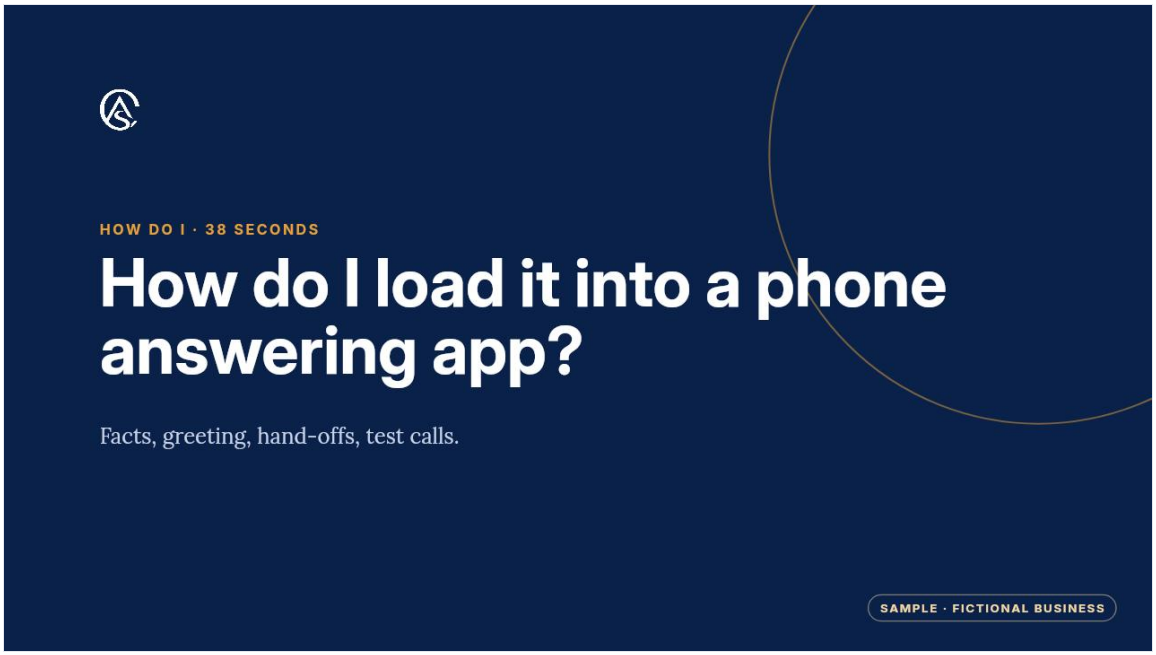
BUSINESS BRAIN · HOW DO I

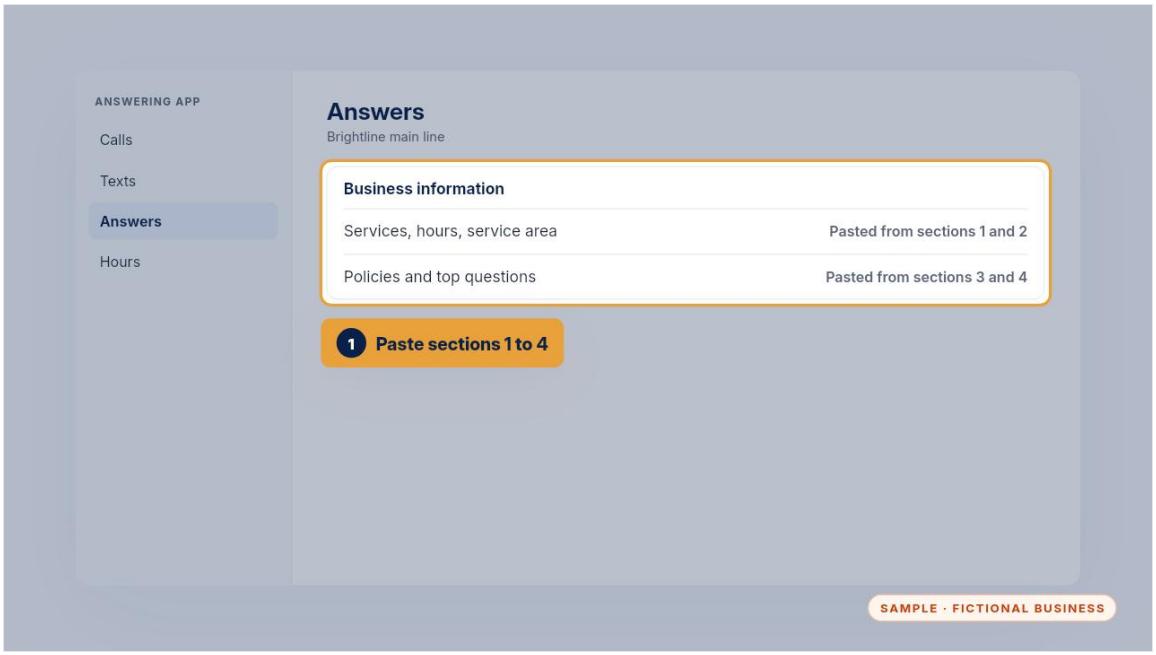
How do I load it into a phone answering app?

Paste your facts, set the hand-offs and make three test calls.

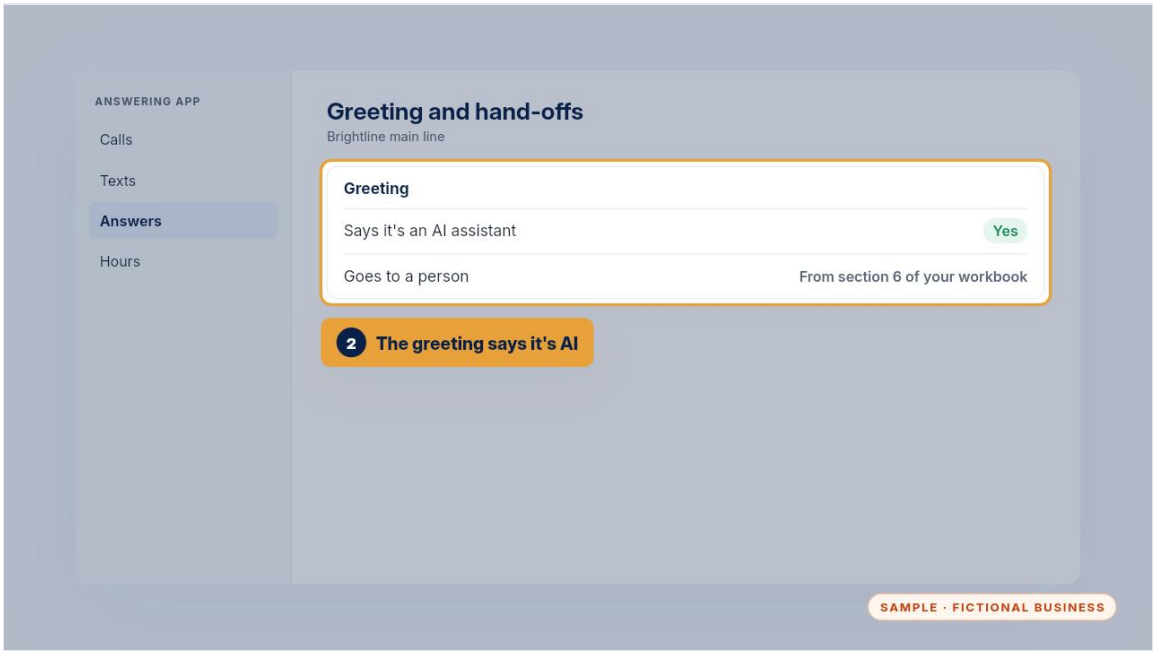
Watch the narrated video: https://openarmsolutions.com/guides/business-brain/set-up-the-phone-answering-app



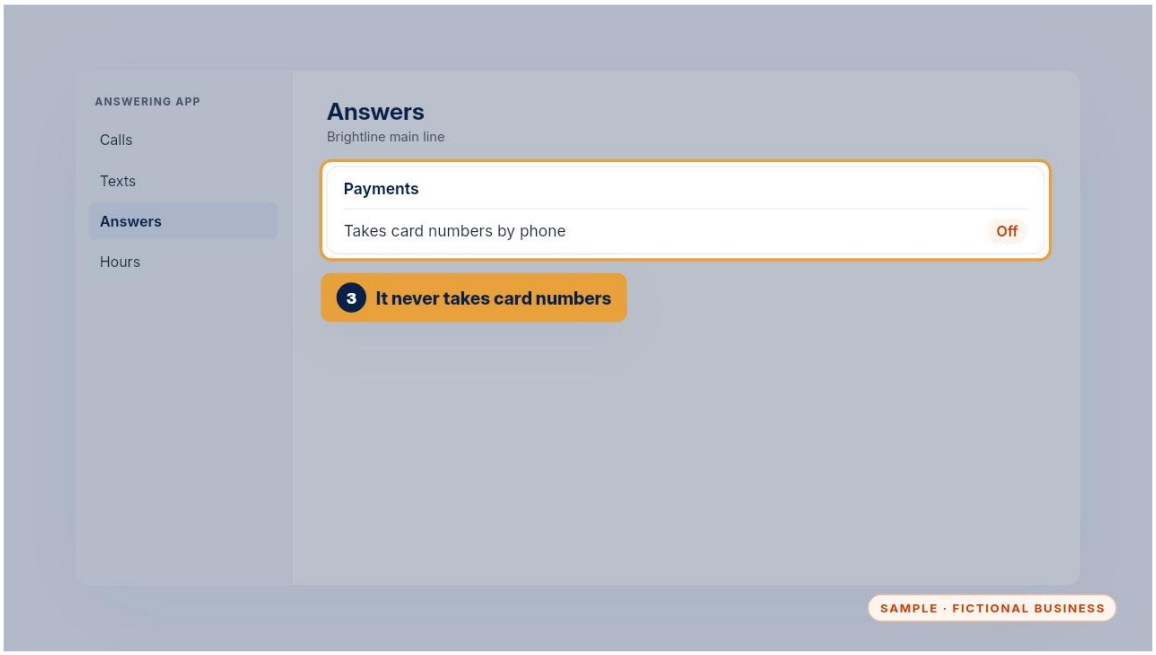
1. Your phone answering app can answer from the same Business Brain.



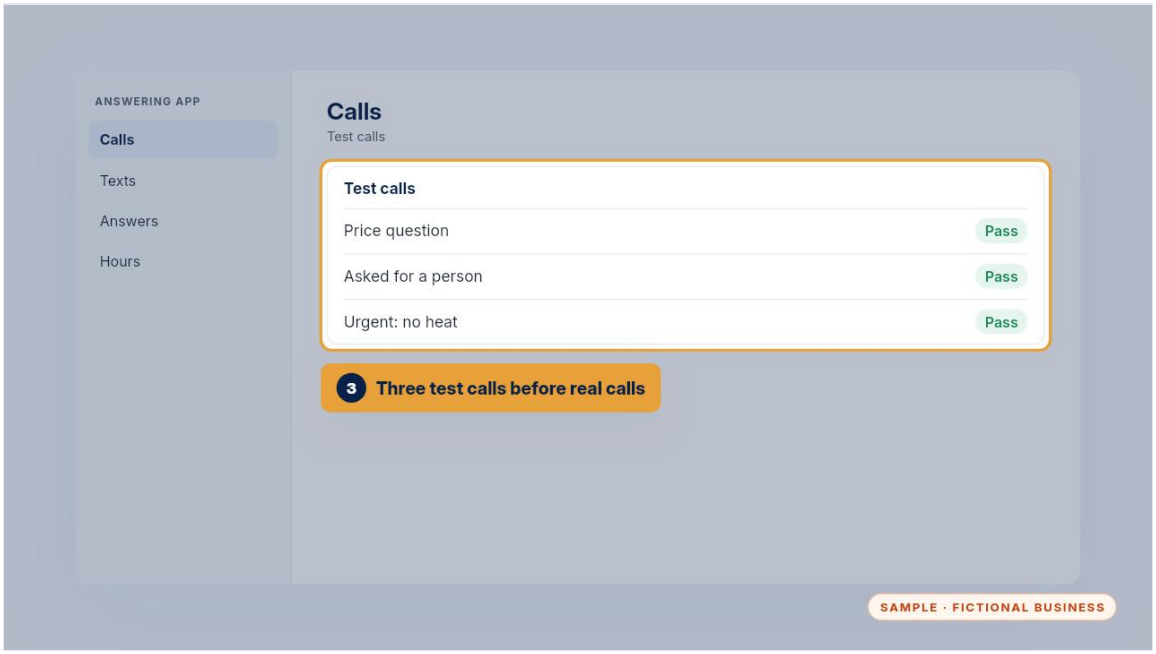
2 In the app's business information section, paste your services, hours, service area, policies and top questions.



3 Make sure the greeting tells callers they're talking with an AI assistant. Then set when calls go to a person, using section six of your workbook.



4 Check that the app can't take card numbers by phone. Payments go through your office, never the AI.



5 Make three test calls before you forward real calls to it: a price question, a request for a person, and something urgent.