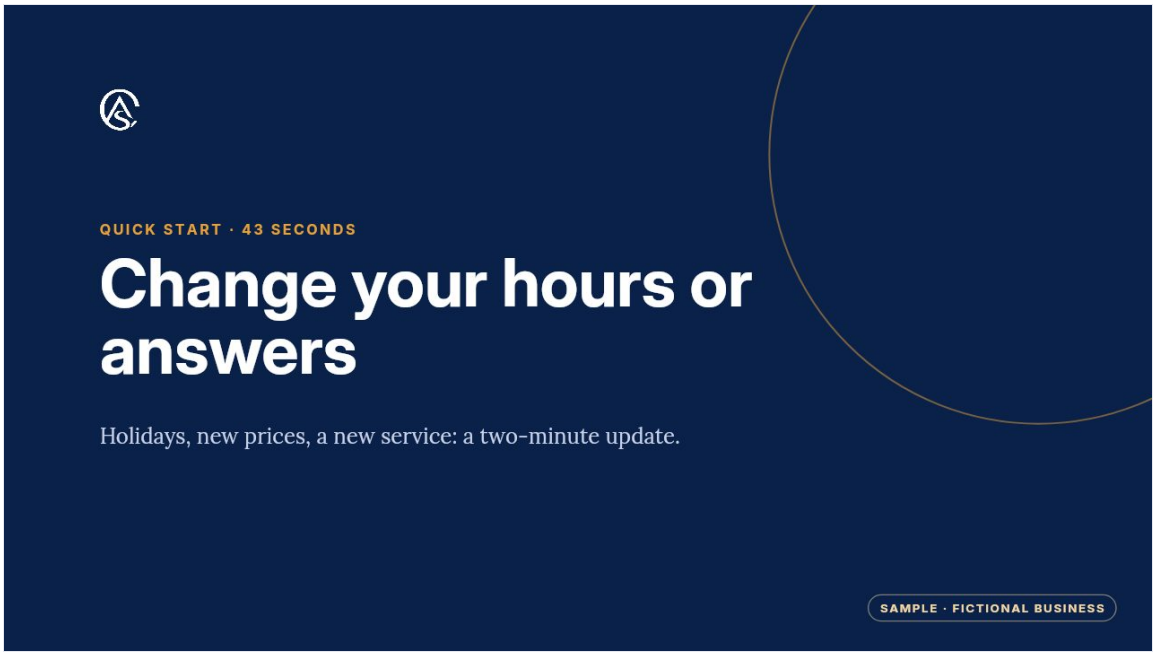
NEVER MISS A LEAD · QUICK START

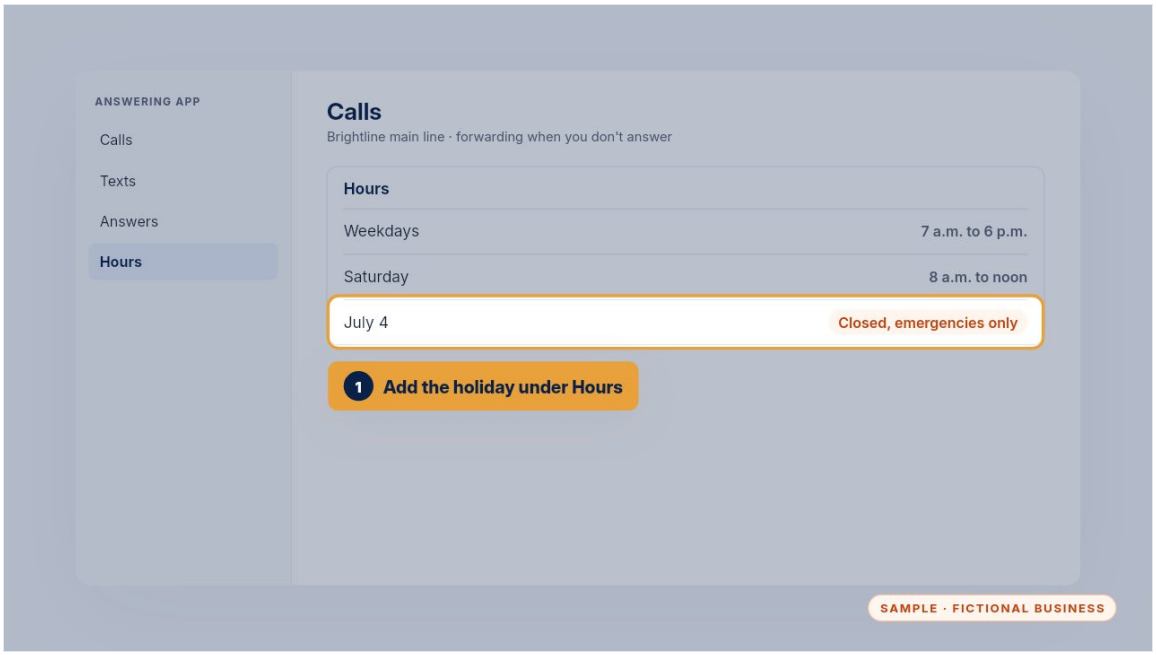
Change your hours or answers

Update holiday hours or an answer in the app, then test it with one call.

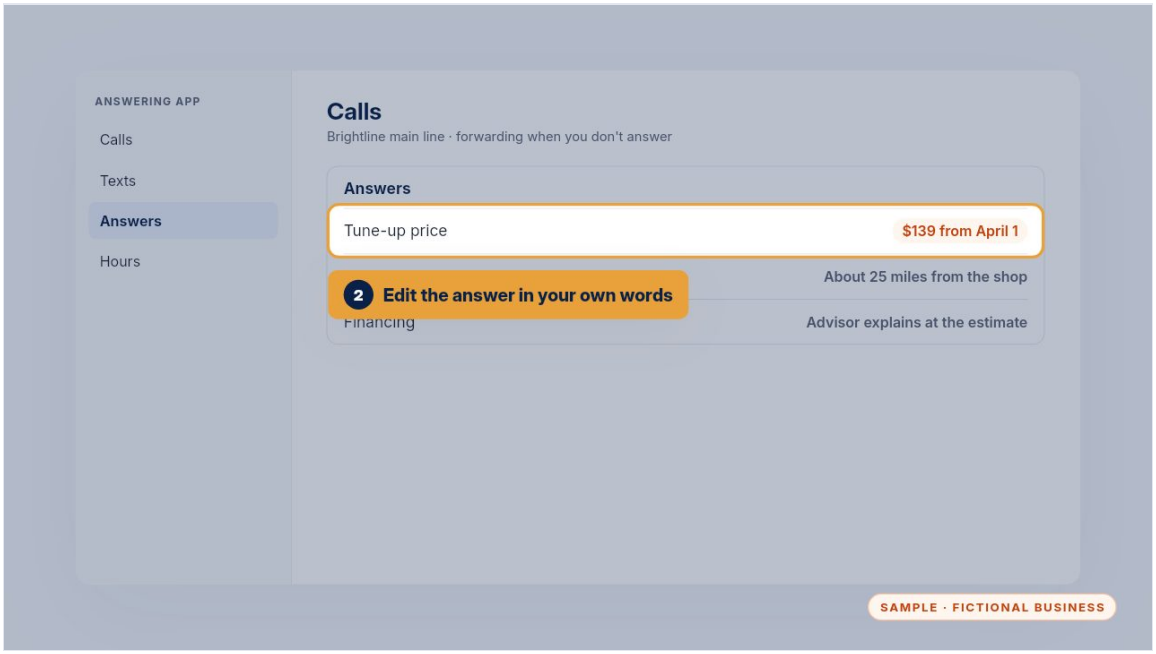
Watch the narrated video: https://openarmsolutions.com/guides/never-miss-a-lead/change-your-hours-or-answers



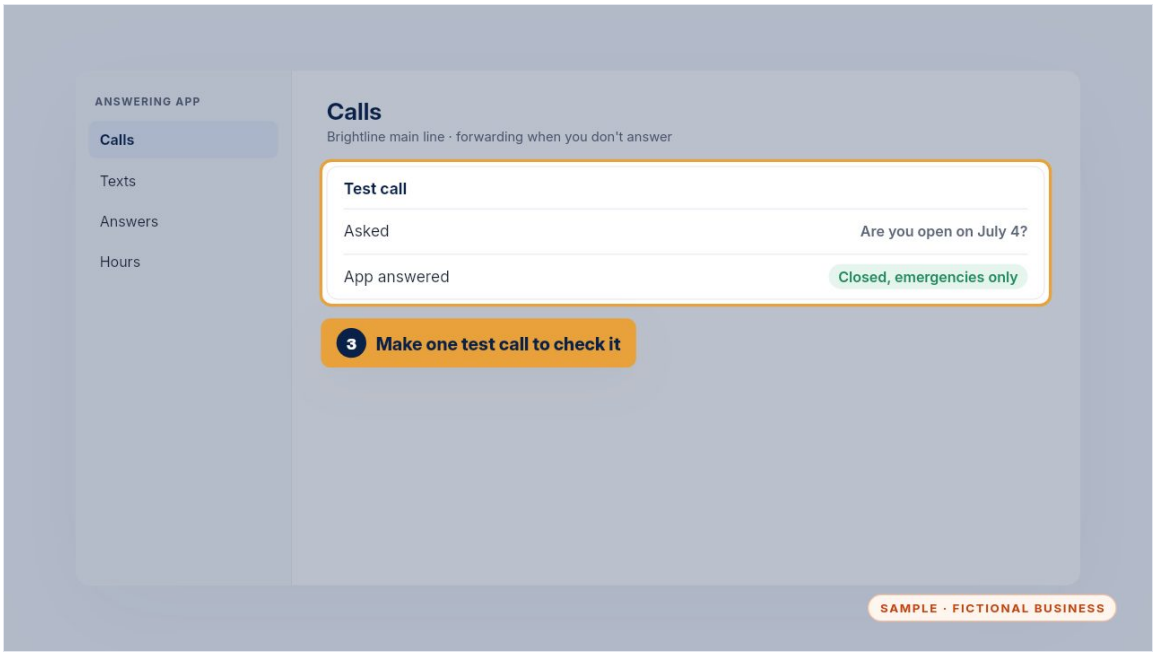
1. Closing for a holiday or changing a price? Here's the two-minute update, so callers get the right answer from day one.



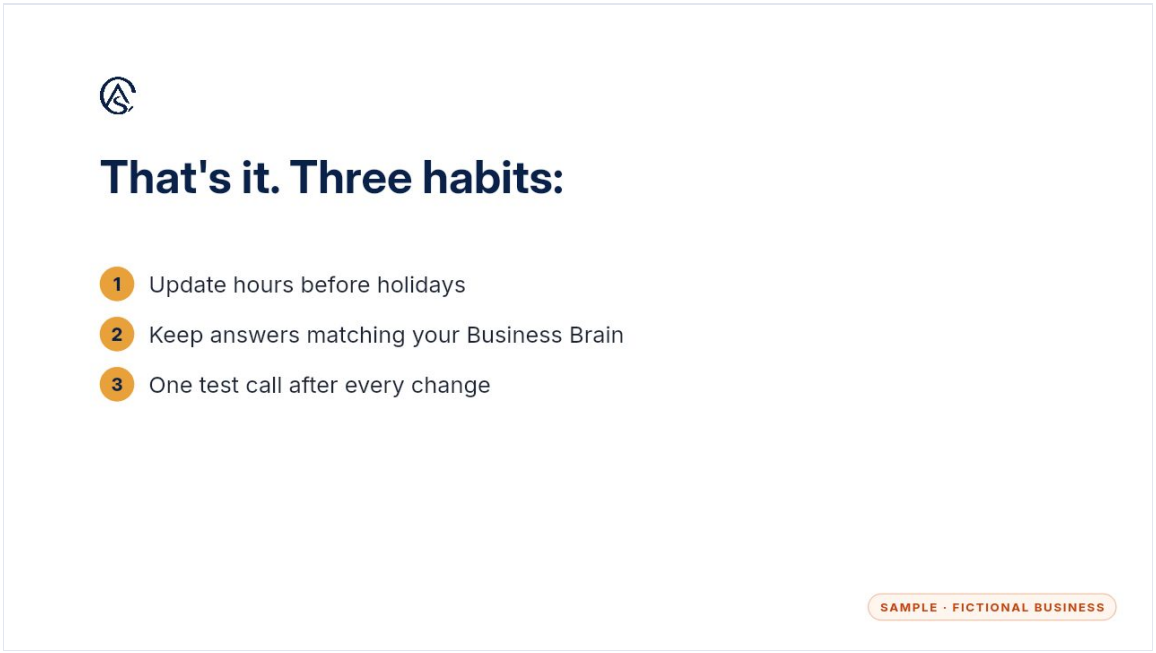
2 Open Hours and add the holiday. Say whether emergencies still go to your on-call tech, so urgent callers are never left waiting until you're back.



3 Open Answers to change what the app says. Use the same wording as your Business Brain, so the phone, your website and your team all say the same thing.



4 Then make one test call to check. On the care plan, text us the change and we do it for you, and test it too.



5 Update early, keep answers matching, and test once after every change.