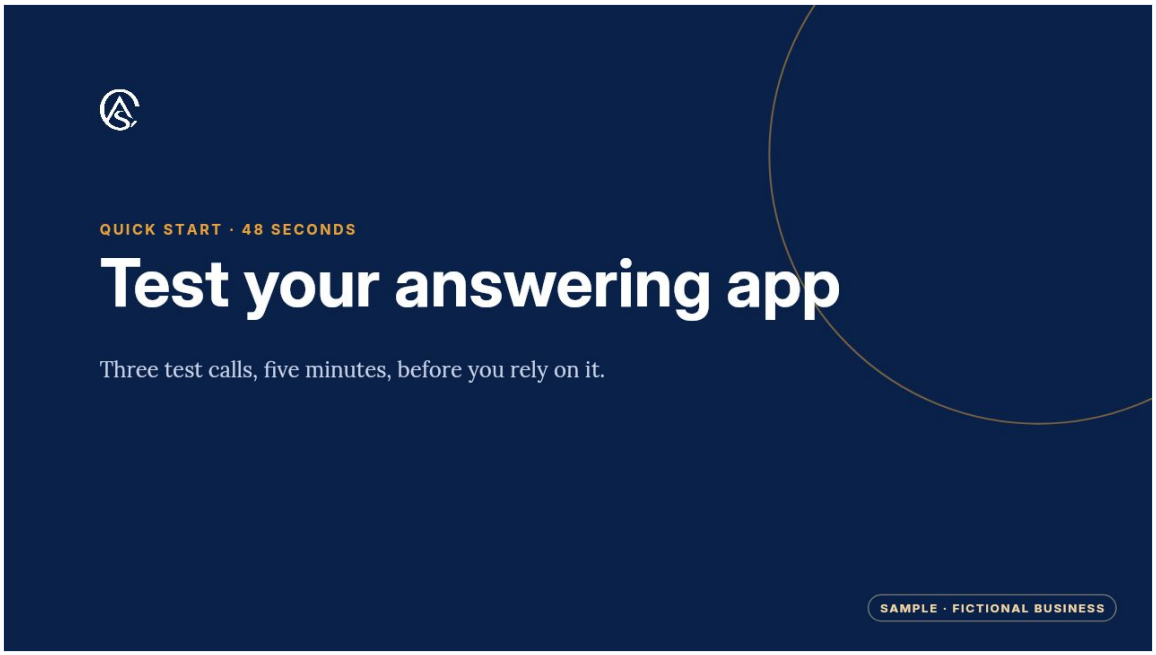
NEVER MISS A LEAD · QUICK START

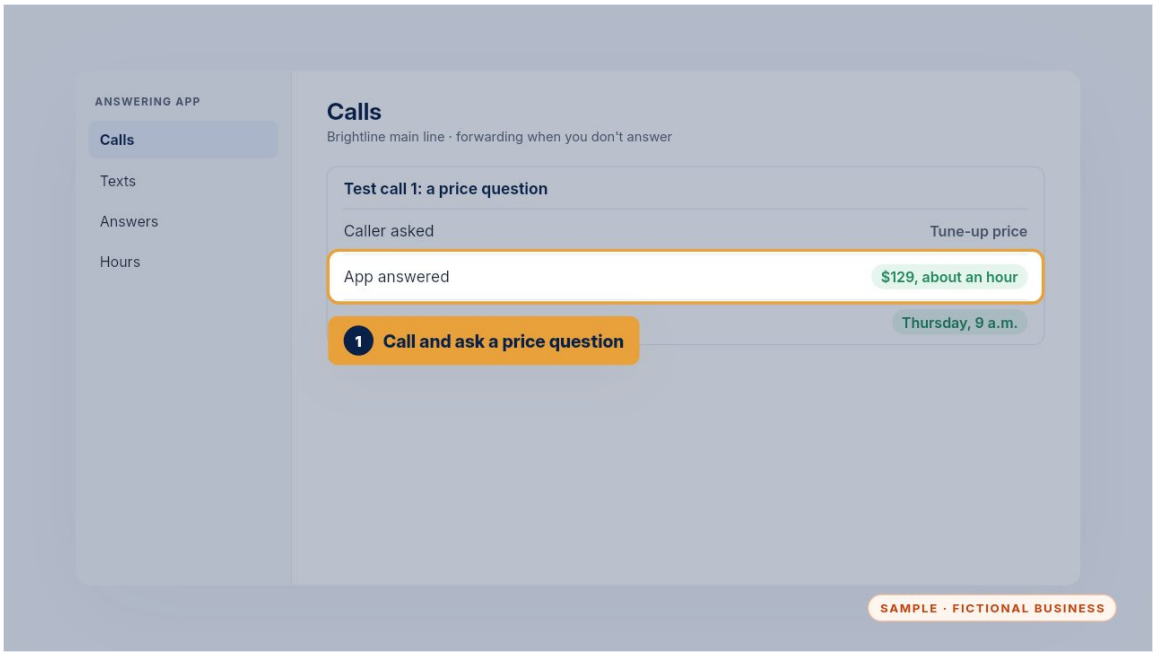
Test your answering app

Make three test calls and check what the app said, what it texted and who it told.

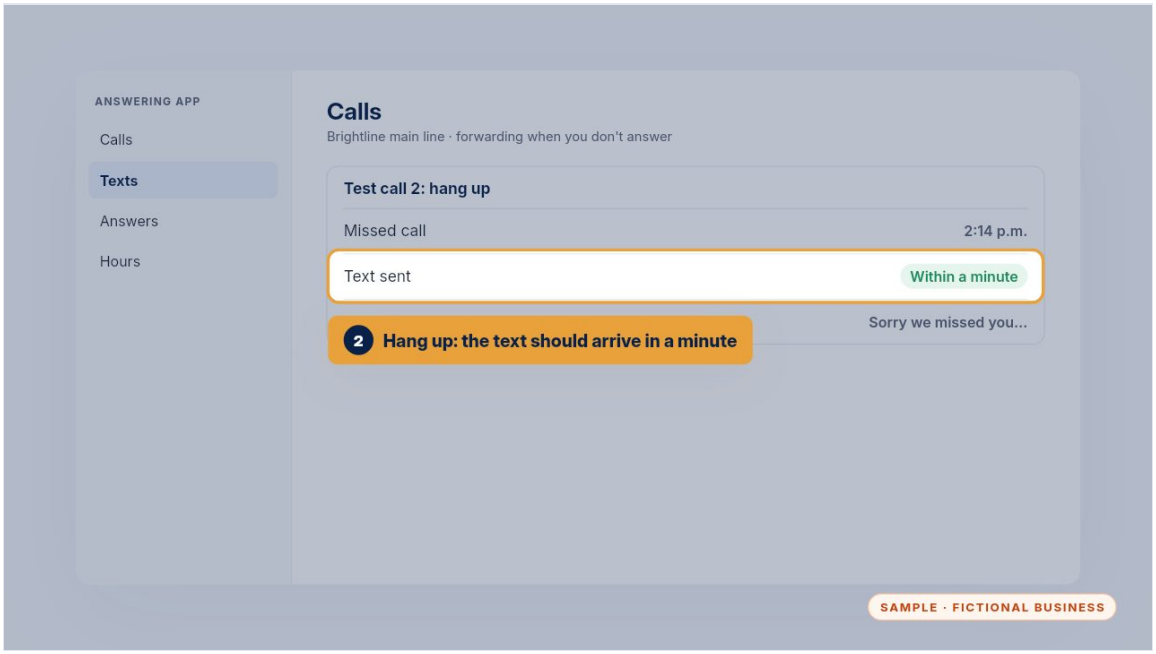
Watch the narrated video: https://openarmsolutions.com/guides/never-miss-a-lead/test-your-answering-app



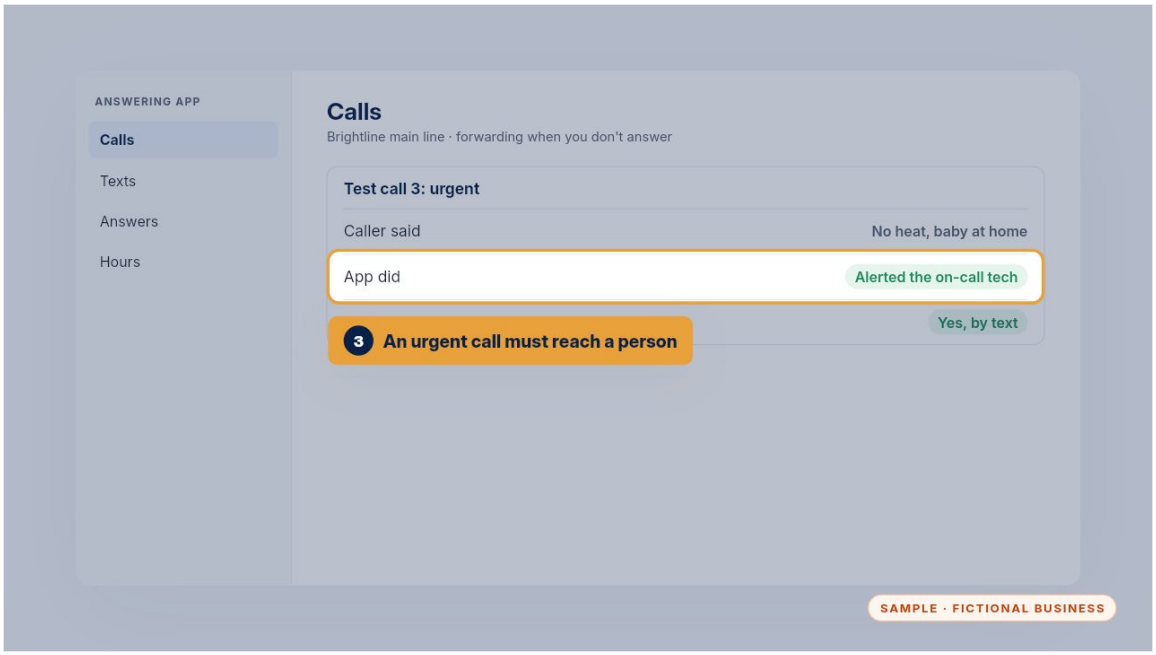
1. Before you rely on your answering app, make three test calls. It takes about five minutes, and it's the same test we run before handoff.



2 Call your own number from a cell phone, let it ring through, and ask a price question. Check the answer matches your price list, and that it offers to book a time.



3 Call again and hang up before it answers. A friendly text should arrive within about a minute, using your business name and asking how it can help.



4 Third, say it's urgent: no heat, a leak, a safety problem. The app should alert your on-call person right away, not just take a message for the morning.

Three calls. Check all three.

1. A price question
2. A hang-up
3. An urgent call

SAMPLE · FICTIONAL BUSINESS

5 If all three pass, you're ready. Run the same three calls after any change to hours or answers.